

Beaumont PACS CD Information

All Beaumont Hospital CDs come with an image viewing application. Sometimes the viewer is updated and must be reinstalled on your computer. If you are having difficulties, please follow the trouble-shooting guide below.

1. The CD does not auto-load:

- 1) Ensure CD is in the drive
- 2) Double-click on the 'my computer' button on your PC
- 3) Double-click on CD/DVD-drive
- 4) Double-click on the **autorun.bat** folder. It may take a few moments for the viewer to install and the image viewing application should then auto-launch.

2. The CD does not load after selecting *autorun.bat*:

- 1) Double-click **repair.bat** folder
- 2) The viewer should reinstall and auto-launch the image viewer.
- 3) If the images do not auto-launch, double-click on **autorun.bat** file.

3. *autorun.bat* still does not launch image viewing application:

- 1) Open 'data' folder
- 2) Open 'viewer' folder
- 3) Open 'bin' folder
- 4) Double-click **AliHRS.exe** file from list of items. This will launch the application manually.

4. For Windows 10 PCs:

If *autorun.bat* gives a failure message – “no viewer on disc” or “failed to find viewer”

- 1) Ignore 'autorun' option
- 2) Select 'open in file explorer' option. This may be open in another window.
- 3) Open the file explorer. Either search for it from the start menu or from the taskbar at the bottom of the screen.
- 4) Go to 'my computer'
- 5) Double-click on CD/DVD-drive (*For example DVD Drive (D:) Ali*)
- 6) If the viewer does not launch, follow the instructions 1-3 above