

Beaumont Hospital: Online Privacy Policy

This Privacy Policy describes how Beaumont Hospital (“The Hospital”) use and process personal information of users collected through its website (Beaumont.ie) and other online communication mediums. The protection of personal information is something Beaumont Hospital takes very seriously. ***Beaumont Hospital undertakes to respect the privacy of its staff, patients, visitors and will take all necessary steps to protect the fundamental privacy rights and freedoms of individuals.*** This policy also describes options available to you, our end users and visitors regarding the Hospital’s use of your personally identifiable information and what your rights are regarding access to, correction and deletion of data held by the Hospital.

Non Personal Data

In line with our commitment to provide you with a pleasant web surfing experience, certain data will be collected for the purposes of data analytics. Due to the generic, non-personal and non-intrusive nature of the data collection process, no specific individual is, or will be targeted. Information is anonymous and includes technical data such as the IP address of the visitor’s web browser. Though IP address has the potential to be classified as personal data under certain circumstances, no attempt will be made to identify users using this approach. Information will be used to improve the efficiency of the Hospital’s website as well as problem diagnosis, analysis and resolution. No attempt is made or will be made to identify individual visitors.

Data of a Personal Nature

Beaumont Hospital adopts the practice of asking for personal information from which an individual can be identified only in cases where such information has been collected or volunteered with the view to meeting one or more specific needs and purpose for the collection of such information is explicitly legitimate and clearly defined (e.g. a visitor who requests a call back from the Hospital or an online user who has booked a blood test online). Where this happens, you will be required to furnish us with your details such as your name, address, e-mail address, contact number etc.

In line with the Hospital’s obligations under the Data Protection Acts 1988 and 2003, and by availing of these facilities online, you are consenting to the Hospital to use the information that you provide to us for;

- a) the stated purpose for which your personal information was provided
- b) verification purposes and statistical analysis
- c) general administration.

With the exception of the [Beaumont Hospital Foundation](#) portal which is managed by a third party cloud service provider, online payments cannot be made directly on Beaumont Hospital’s website at the present time. A separate privacy policy exists on the Beaumont Hospital Foundation portal.

Access to, Rectification of or Removal of Personal Data

Under the Data Protection Acts 1988 & 2003, you have a right to request a copy of information about you that is held by the Hospital. This you can do by making a subject access request in writing to Beaumont Hospital; by posting to **Routine Access Department, Beaumont Hospital, Beaumont Road Dublin 9** or e-mail routineaccess@beaumont.ie with details of your request. Alternatively, a subject access request form is also available for [download](#) and should be completed, and sent in for processing to the address provided above. Documentary evidence (e.g. copy of Driving Licence or passport) should accompany the request as well as a chargeable fee of €6.35 which is the maximum statutory limit. The Hospital's Subject Access Request Procedure can be found [here](#).

Where you decide that you no longer wish the Hospital to retain future use of your information or would like to update your records or have inaccuracies in your personal data corrected, you can contact the Hospital using the contact details provided earlier, provided that all requirements are met. Requested changes will be effected once received within the legal limits imposed by the Acts.

The Use of Cookies

Cookies are described as minor pieces of information that are stored in simple text files and placed on your computer by a website. This includes your browsing habits on the webpage, or a unique identification number so that the next time you visit the website, your computer or mobile device can be remembered by the server.

Disabling Cookies

Depending on the browser in use or installed, cookies can be disabled by using information contained [here](#).

Disclosures

All information you provide to us will be treated with strictest confidence in line with the Data Protection Acts 1988 and 2003. Unless mandated by law or with your explicit consent, Beaumont Hospital will not disclose any personal information or personally identifiable information about you to a third party under any circumstances and does not, will not engage in the sale of patient or visitor data to third parties. In line with its obligations, the Hospital may be required to share data with other public bodies or institutions within Ireland or internationally, where this is the case, necessary steps shall be taken to ensure compliance with national and Union data protection laws.

Security of Information

We at Beaumont Hospital understand how important the security and confidentiality of your personal data is to you. Safeguarding employee, patient and visitor data is a priority that the Hospital maintains as a principle. We will take all reasonable steps to protect your personal information online, the same way as we would when receiving data in the post, over the phone or in person. The Hospital has taken, and will continue to take necessary measures to improve existing security measures implemented across its IT infrastructure in safeguarding the integrity, accuracy and currency of your data. Beaumont Hospital however cannot guarantee the privacy, security or confidentiality of information relating to you that is shared from your desktop or portable device and travels across the internet before it reaches the Hospital's domain, which is outside of our control and as such, is sent entirely at your own risk.

Third Party Sites

Beaumont Hospital website contains contain links to websites that are not maintained by the Hospital and their activities are outside of the Hospital's control. Please be aware that that dissimilar terms and conditions of use will apply to you as a user of such websites. In addition such websites may not attain the same privacy standards that Beaumont Hospital upholds. The Hospital does not, and will not accept responsibility for the privacy statements or terms and conditions of use of such third party sites. Users of these sites are advised to check the privacy statements of such third party sites before submitting any personal data to those sites.

Policy Changes

Content on this website will change from time to time and the Hospital reserves the right to make changes to this web privacy policy at any time without prior consultation; these changes will be posted on this page together with Privacy Policy modification date If any part of this Privacy Statement is held to be invalid or unenforceable, the validity and enforceability of the remainder will not be affected.

